

MICHAEL D. TEAL

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SUMMARY OF QUALIFICATIONS

Creative business professional with over six years experience bridging the divide between business and technical experts. Known for ability to listen, persuade, and decide upon an innovative course of action. Demonstrated project management abilities in a multi-disciplinary project to create an automated test platform. Specific skills and expertise in:

- Problem Solving
- Leading Teams
- Big-Picture Architecture
- Robust Systems
- Technical Analysis
- Track Record of Innovation

PROFESSIONAL EXPERIENCE

Cyberwoven, Columbia, SC **2009 - 2011**

Software Engineer (Web Development)

- Campaigned for and architected new maintenance task process, resulting in improved metrics for maintenance, and a streamlined process from client request to artifact delivery.
- Refactored existing proprietary code to ease maintainability, reducing client ticket turnaround times and employee workload.
- Analyzed client requirements to create intuitive, efficient web experiences, allowing the client to present their message faster.

IBM, RTP, NC

2008 – 2009

Co-Op Engineer (System X Test Tools)

- Aided internal developers and B2B clients by developing central tool repository and deployment website, permitting external clients a coherent single point of contact with IBM for tools.
- Worked with large, heterogeneous sets of testing data to create a clear comparison, allowing 3rd parties to determine the best hardware to use for their applications.

Sony Ericsson Mobile Communications, RTP, NC

2006 – 2008

Co-Op Engineer (Global Test Center Americas ; System Test)

- Managed a team of full- and part-time employees to create an automated headset compliance testing platform, resulting in a massive decrease in human routine work.
- Generated and built a second system to test multiple phones for operator acceptance testing, reducing department workload, and providing consistent and dependable metrics for operator review.
- Pursued two patent applications which are currently under review.

NCSU College of Management Computing Services, Raleigh, NC

2003 - 2007

Technical Assistant

- Developed solutions for faculty and staff to solve everyday Information Technology issues.

EDUCATION

North Carolina State University, Raleigh, NC

Poole College of Management

Expected May 2013

Candidate for Master of Business Administration

Concentration: Entrepreneurship & Technology Commercialization

College of Engineering

May 2009

Bachelor of Science, Computer Science

- NCSU Cooperative Education Program
- Dean's List: Spring '07, Fall '08.
- 2008-09 Bitzer Creativity Award for iportal.